

Client Name

Front End Engineer/Developer

Tech-savvy professional with solid expertise developing web applications/forums through effective utilization of Adobe ColdFusion, JavaScript, jQuery, SQL, HTML, CSS, and bootstrap within dynamic environments.

Proficient in designing and delivering a broad spectrum of robust and scalable solutions/components within agreed timelines and budgetary constraints by owning new features from ideation to production. Skilled in optimizing the performance of existing application portfolio, writing maintainable codes, creating/improving end-to-end tests, and leading front-end architectural/aesthetic decisions in adherence to regulatory frameworks. Adept at completing large-scale IT projects and training/managing diverse teams to solve complex project and on-premise issues. Elite communicator, able to transform strategic ideas and vision into reality by communicating with the management team, stakeholders, and C-level executives. In-depth knowledge of responsive design, CSS frameworks/techniques, and modern design principles.

Technical Proficiencies

Web Applications: Visual Studio Code | Notepad++ | Dreamweaver
Programming Languages: Adobe ColdFusion | HTML | JavaScript | jQuery | CSS | SQL | PHP

Career Experience

Riverside Health System, Newport News, VA 2018 – Current
Web Developer II | Full Stack Developer

Develop a wide range of web applications/forms through effective utilization of Adobe ColdFusion, JavaScript, jQuery, SQL, HTML, CSS, and bootstrap. Leverage content management system (Commonspot by Paperthin) to oversee content curation process, as well as facilitating content authors and contributors with the subsites within the intranet and training on Commonspot. Create short URLs and other IIS configurations within Windows Server 2016. Conduct testing procedures on web applications/forms for identifying/resolving bugs and incorrect functionalities.

- Acted as a key group member in streamlining a company-wide project that saved millions by creating the webform and administration pieces for the Employee Health Department.
- Completed and attached a companywide form to the Employee Health administration piece from the previous achievement within a week from the start of COVID-19, due to the urgency of the situation.
- Conducted extensive testing in the migration, as well as identifying, reporting, and retesting bugs by coordinating with the vendor for the public-facing site from Adobe ColdFusion and Commonspot to Sitecore in collaboration with the marketing department.

Riverside Health Systems, Newport News, VA 2013 – 2018
PC Tech III

Leveraged pragmatic PC knowledge to efficiently resolve end-user hardware and software issues over the phone, alongside escalating complex queries to best-suited departments in line with defined SOPs for mitigating productivity loss. Performed end-to-end site operations, such as adding groups, disabling accounts for users in AD, and providing robust ongoing Apple OS X/iOS support for MACs., iPhones, and iPads. Executed troubleshooting procedures for network connection issues, Wireless and LAN, desktop/laptop hardware, and triage for site technicians for supporting organizational prosperity through continuous technical support.

- Secured promotion as PC Tech III by attaining the ACMT, iOS accreditation.
- Facilitated the Go Live to a new EMR system, leading younger contractors/interns in their support for the migration when facing issues in helping the end-users.

Opened trouble tickets for site technicians alongside resolving software issues on PCs, printer setup, and software configuration for user issues through active engagement over the phone. Conducted end-to-end site operations, such as adding groups, disabling accounts for users in AD, and providing robust ongoing Apple OS X/iOS support for MACs., iPhones, and iPads. Imaged/encrypted desktop PCs and installed/tested new software on different PC images for different positions. Performed troubleshooting procedures for network connection issues, Wireless and LAN, desktop/laptop hardware, and triage for site technicians to provide high-quality assistance to different business units companywide.

- Demonstrated exceptional performance within the assigned roles, securing promotion as PC Tech III in 2013.
- Extensively applied PC knowledge on numerous occasions to resolve end-user hardware/software issues over the phone, as well as forwarding complex queries to the proper departments in line with organizational guidelines aimed at delivering remarkable support experience.

Designed and built a personal webpage for clients and other realtors to ensure information accessibility at all times. Provided quality support in the creation of marketing material for properties. Managed entire aspects associated with the advertising of properties for web/print media, while engaging with clients to collate property preferences. Drafted contract documents, purchase agreements, and closing statements in adherence to applicable regulatory requirements.

- Acted as a liaison between buyers and sellers, ensuring positive experience for involved parties.
- Assured the completion of legal formalities prior to closing dates.

Installed and tested new software on different PC images for different positions. Managed users, computers, groups, and group policies by extensively using Active Directory. Utilize VNC and Remote Desktop to remote manage PCs for software installation and problem repairing.

- Led the migration from Windows 2000 desktop and 2000 Server, to Windows XP and Server 2003

Additional Experience as Computer Repair Specialist, Data Networks through TechUSA, Technical Support, Widomaker CSI

Educational Background

Bachelor of Science in Information Technology
Western Governors University, Salt Lake City, UT

Certifications

- Sitecore Administration Certification (Ongoing)
- Linux+ (Powered by LPI), CompTIA, 2019
- LPIC-1, LPI, 2019
- JavaScript Specialist, CIW, 2018
- Web Design Specialist, CIW, 2017
- Security+, CompTIA, 2017
- Project +, CompTIA, 2016