

Client Name

Senior Pharmacy Operations Manager Profile

Accomplished and diligent professional with demonstrated success in leading and optimizing pharmacy services, as well as managing budgets, inventory, compliance, and customer service in clinical and operational settings. Recognized for facilitating launch and management of oral chemotherapy dispensing operations to enhance safety standards, as well as transforming designated spaces into fully compliant USP 800 cleanrooms. Skilled in directing product lifecycle management from inception to customer delivery to ensure seamless operations and quality patient care. Proven ability to provide comprehensive support and maintain high standards in all facets of pharmacy operations.

Areas of Expertise

- Product Management
- Oncology Medication
- Clinical Pharmacy Practices
- Patient Safety Advocacy
- Risk Management
- Regulatory Compliance
- Team Leadership/Building
- Quality Assurance
- Pharmaceutical Operations Management

Professional Experience

OneOncology, Nashville, TN

2021 – Present

Senior Manager Pharmacy Operations

Leverage expertise in managing inventory and streamlining pharmacy operations while serving as senior manager of pharmacy operations. Guide teams on efficient inventory handling procedures through application of nucleus legacy/cloud workflows. Devise workflows across enterprise for supply chain management to ensure effective oversight of performance metrics.

- Created Nationwide/networkwide dashboard for metrics compliance.
- Facilitated inception and effective management of oral chemotherapy dispensing operations, offering end-to-end support from licensure to ACHC specialty accreditation.
- Enhanced safety standards in mix rooms by developing comprehensive SOPs for staff training and documentation.
- Directed transformation of designated mixing spaces into fully compliant USP 800 cleanrooms.

JCB Laboratory/Fagron Sterile Services, Wichita, Kansas

2016 – 2021

Clinical Pharmacist

Led operations as a clinical pharmacist for a 503B Patient Outsourcing Facility in the JCB Laboratory at Fagron Sterile Services. Supervised cleanroom technicians while ensuring adherence to aseptic technique and cGMP standards. Provided clinical pharmacist support to partners and staff.

- Oversaw product management from inception to customer delivery and further to ensure seamless operations.
- Provided clinical pharmacist support for partners and staff to enhance interdepartmental collaboration.
- Offered indispensable clinical support for various departments, including oncology, ophthalmology, renal, and outpatient surgical facilities, as well as hospital systems.
- Supported in bringing 50,000 sq ft compounding facility into FDA compliance.

Clinical Pharmacist

Assisted in logistics operations for preparation and dispensation of deployment kits for airmen. Provided community pharmacy services at a non-profit dispensary alongside commissioned officer pharmacists.

- Played critical role in maintaining flight readiness of pilots and support staff by liaising with medical professionals.

Hutchinson Clinic Oncology Department

2007 – 2014

Clinical Oncology Pharmacist

Directed conversion of a mix room to meet USP 797 and the upcoming USP 800 pharmacy standards. Provided consultation on contract management and pricing. Ensured accuracy, compendia listing, coding, and insurance approval of all orders. Oversaw addition of all orders to the Lynx Mobile System. Led implementation of Iknowmed Version 2 and oral chemo dispensary.

- Conducted training and skills assessments for nurses and mix technicians.
- Served as the liaison for the business department regarding drug coding, billing units, pricing, and coverage.
- Approved all chemotherapy regimens before being released to the mix room.

Additional Experience

Clinical Oncology Pharmacist, Tammy Walker Cancer Center, Salina, Kansas

Clinical Staff Pharmacist, Wesley Medical Center

Education

Doctor of Pharmacy (PharmD)

University of Kansas, School of Pharmacy, Kansas

Bachelor of Arts in Biology

University of Kansas, Kansas

Licenses & Certifications

Registered Pharmacist, Kansas

Publications and Lectures

F. Tra, M. Fesen, M. Pianalto, R. Nisly. (2007). Albuterol-based premedication therapy for the prevention of Cetuximab infusion-related reactions. 2008 ASCO Proceedings.

“3rd Party Relationship Management and Other Strategies for Oncology Office Efficiency.” Ion, Business of Oncology Meeting. May 19, 2012. Hard Rock Resort and Casino. Las Vegas, NV.