

Client Name

Senior Project Manager

Accomplished and results-driven professional with a proven track record of driving the successful execution and delivery of large-scale IT projects. Excel in developing comprehensive project plans that align customer needs with organizational goals, facilitating effective communication among diverse stakeholders, and maintaining project momentum without any hindrance. Demonstrated expertise in orchestrating cross-functional teams, managing multimillion-dollar budgets, and implementing strategic process improvements to enhance productivity and stakeholder satisfaction. Excel in proactively identifying project risks and formulating effective mitigation plans to safeguard project timelines and deliverables against potential setbacks.

Areas of Expertise

- Roadmap Development
- Agile & Waterfall Methodology
- Software Development Life Cycle
- Team Leadership/Training
- Contract Management
- Change Control Operations
- Vendor Management
- Budget Development/Control
- System Integration
- New Product Development
- Project/Program Management
- Risk/Issue Management

Professional Experience

Albertsons

2023 – Present

Senior Technical Project | Program Manager

Manage day-to-day operational and tactical aspects of multiple large-scale projects within the Information Technology sector, ensuring successful project execution and delivery. Develop comprehensive project plans that merge customer requirements with company goals and coordinate various managers and technical personnel during all project phases.

- Oversaw several delayed projects, pulling a team together, gathering requirements, and propelling projects towards successful completion.
- Directed project budget of \$2M, coordinating resources from 15 internal and contracted teams to ensure the project stayed within budget constraints.

Albertsons/KForce

2022 – 2023

Senior Technical Project Manager | Scrum Master

Initiated and effectively steered multiple delayed initiatives to successful delivery by orchestrating resource allocation across 15+ departments. Liaised with stakeholders, leads, and scrum masters to lead design sessions, negotiate requirements, and ensure alignment, while maintaining regular communication at all levels.

- Anticipated project risks and devised robust mitigation strategies.
- Oversaw the development and management of budgets totaling \$3M.
- Conducted retrospectives with both internal and cross-functional teams, tracking feedback, devising improvement plans, regularly evaluating progress for iterative enhancements, and acknowledging team achievements.
- Implemented process enhancements that enhanced productivity and bolstered team morale.

Led multiple complex projects simultaneously from inception to delivery, collaborating with Product Management, UI/UX Designers, Data Scientists, Developers, Executive Leadership, and Third-party vendors to maintain alignment on objectives and deliverables. Provided mentorship to internal resources, offering ongoing coaching due to transitioning into project manager roles.

- Established "New Product Delivery" playbook to streamline and standardize future initiative development and delivery processes.
- Created new tool for auto manufacturers to identify vehicle features, resulting in \$3M in the first year and projected revenue of \$6M for the second year.
- Developed forecast model to determine project delivery timelines on basis of effort, resource availability, and average velocity.
- Crafted a prioritized roadmap for a stalled data modernization initiative, obtaining leadership approvals and driving progress across five workstreams.

Focused on expanding market reach and forging strong customer relationships to boost sales figures. Played a key role in identifying and pursuing new business opportunities, resulting in a notable expansion of the customer base.

- Doubled territory sales within the first year by effectively leveraging networking strategies and cultivating lasting client relationships.

Initiated and oversaw the development of an automated website ordering/generation application. Collaborated closely with third-party vendors and internal teams to transition from a legacy system. Directed the design, development, and deployment of a new Online Advertising Performance Marketplace within a condensed six-month timeframe.

- Spearheaded continuous optimization efforts necessitating cross-functional collaboration with business and technical teams' organization-wide, resulting in a yearly revenue increase of \$1.4M.
- Implemented an Agile framework for product and technical teams, resulting in enhanced planning, communication, quality, and delivery timelines.

Additional Experience

Senior Project Manager, Beachbody, LLC

Project Manager, Intuit/Digital Insight

Licenses & Certifications

Scrum Alliance: Certified Scrum Master (CSM)

Candidate | Certified Scrum Product Owner (CSPO)

Candidate | Project Management Institute: Project Management Professional (PMP)